

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. I am a Senior and now find life becoming in this country VERY greedy. Cell phones cost more than half the cost of buying one in the store. The minutes are also growing beyond healthy for the average American in this country. It is time to put CAPS on these charges and recreate the rates that was not like this more than a year ago. GREED is one of the worst things anyone in this country needs with the cost of living getting higher and the way this is causing Seniors to HAVE to continue working when they thought they could retire. SHAME on you in Congress who do not give a damn about those that helped pay your way and voted your way this last time. Shame on you Bush as you are NOT for those that are not rich. Having lived in Texas, I know who you are and I am tired of you catering to the rich ONLY!!!

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Judy A. Zekowski